

EosMsg End User License Agreement

Important Notice: Please carefully read, understand, and agree to all the terms of this *End User License Agreement* (hereinafter referred to as "this Agreement" or the "Agreement") before using this software (hereinafter referred to as "EosMsg," "this Software," or the "Software"). By downloading, installing, registering, logging in, or using this Software, you are deemed to have read and fully understood all contents of this Agreement and voluntarily agree to be bound by all its terms. If you do not agree to any part of this Agreement or cannot accurately understand the interpretation of relevant clauses, please immediately cease using this Software.

I. Scope of Agreement and Software Function

1.1 This Agreement is a legally binding document concluded between you (the individual end user) and the EosMsg Developer (hereinafter also referred to as "we" or "us") regarding your use of this Software.

1.2 EosMsg is a software application that provides specific information services. To ensure the normal operation of the Software and provide basic services, we need to collect and use specific user information.

II. Information Collection and Use

2.1 **Collected Information:** To provide technical services, ensure software compatibility, and conduct necessary operational analysis, we will collect and permanently retain the following two categories of information free of charge during your use of this Software:

Device Hardware Configuration Information: Primarily includes the hardware configuration information of the camera(s) installed on your computer or device, such as brand, model, serial number, firmware version, driver version, resolution capabilities, specific technical parameters, etc. **We expressly state that this operation is not intended to capture private user images or content but solely to optimize data processing results.**

Network and IP Information: When you use the Software while connected to a network, we will collect your IP address, access time, software operation logs, and other network-related information for service security, troubleshooting, and data analysis.

2.2 Purposes of Information Use:

To analyze and improve software performance and user experience.

To perform necessary system maintenance, fault troubleshooting, and security protection.

Authorize third parties to use hardware parameter information

To conduct authorization verification in accordance with Article III of this Agreement.

2.3 Information Storage: We may store the collected information on servers located within or outside China and will retain it permanently or until service termination in accordance with applicable laws and internal policies. We will adopt technical and managerial measures in line with industry standards to protect information security but cannot guarantee absolute security.

III. Service Authorization and Fees

3.1 Pricing Model: The core or advanced features of this Software are licensed based on a **Camera Serial Number** authorization model.

3.2 Authorization Period: Each license is valid for **one year (365 calendar days)**, starting from the date of purchase and successful activation.

3.3 Renewal and Expiration: You may choose to renew your license before it expires to continue the service. Upon expiration, if not renewed, the corresponding paid features will automatically cease until you purchase a new license.

3.4 Fee Policy: Specific fee standards and payment methods will be announced within the Software or through official channels. We reserve the right to adjust prices based on market conditions, with notice provided as reasonably possible prior to such adjustments.

IV. User Rights and Responsibilities

4.1 You must ensure that you use this Software in accordance with its guidelines and specifications and that the information you provide is accurate.

4.2 You are responsible for safeguarding your account and authorization information and must not transfer, lend, share, or disclose it in any form.

4.3 You must not reverse engineer, decompile, attempt to derive source code, or in any way interfere with or disrupt the operation of this Software.

V. Disclaimer and Limitation of Liability

5.1 To the maximum extent permitted by law, this Software is provided "as is" and "as available," and we disclaim all warranties, express or implied.

5.2 We shall not be liable for any service interruptions, delays, or data loss caused by force majeure, network conditions, communication lines, third-party services, or other reasons beyond our control.

5.3 We shall not be liable for any indirect, incidental, special, consequential, or punitive damages you may suffer as a result of using this Software.

VI. Agreement Modification and Termination

6.1 We reserve the right to modify the terms of this Agreement at any time. The updated Agreement will be published within the Software or on the official website. Your continued use of the Software constitutes acceptance of the updated Agreement.

6.2 If you violate this Agreement, we have the right to suspend or terminate the service provided to you without prior notice and reserve the right to pursue legal remedies.

6.3 You may terminate this Agreement by ceasing use and uninstalling the Software.

VII. Governing Law and Dispute Resolution

7.1 The formation, execution, interpretation, and dispute resolution of this Agreement shall be governed by the laws of the People's Republic of China (excluding conflict of laws principles).

7.2 Any dispute arising from or in connection with this Agreement shall first be resolved through friendly negotiation. If negotiation fails, either party has the right to submit the dispute to the competent people's court at our location for litigation.

VIII. Miscellaneous

8.1 This Agreement constitutes the entire agreement between you and us concerning the use of this Software and supersedes all prior oral or written agreements.

8.2 If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

IX. Contact Information

If you have any questions regarding this Agreement or the Software, you may contact us through the feedback channels provided within the Software or via officially published contact methods.

Please Confirm Again: Before using this Software, you have fully read, understood, and agreed to all the contents of this Agreement, particularly the clauses highlighted in bold. **You expressly acknowledge and agree that we will collect and use your camera hardware configuration information and IP information free of charge and permanently, and that the paid authorization is based on a per-camera-serial-number, annual subscription model.**

August 11, 2025